

Guidance on performance

Indicators of Success

Each BIG Plan outcome has Indicators of Success (shared indicators, for which no single partner is responsible, eg crime rate). Some Indicators of Success have benchmarks; others do not. Where no benchmarks are available, eg residents' survey data, baseline data is used to assess performance.

Performance is summarised taking into account two factors:

- position against benchmark/baseline (better than; similar to; or worse than benchmark/baseline), and;
- trend i.e. whether performance is improving (▲), static (◀▶), or deteriorating (▼)

These two factors generate a ROYG status:

Worse than benchmark/baseline (Red)	Similar to benchmark/baseline (Orange)	Similar to benchmark/baseline (Yellow)	Better than benchmark/baseline (Green)
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Performance measures

Each BIG Plan outcome has performance measures. Most measures have baseline data. Where none is available this is generally because the measure is new.

Performance is summarised taking into account two factors:

- position in comparison to the target, and;
- trend i.e. whether performance is improving (▲), static (◀▶), or deteriorating (▼)

These two factors generate a ROYG status:

Requires intervention (Red)	Acceptable (Orange)	Good (Yellow)	Excellent (Green)
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Summary Exceptions Report

This is a summary of exceptions relating to each of the BIG Plan outcomes. The report is supported by individual chapters which provide detailed performance information for each outcome. The 'overall evaluation' has been determined by taking into account:

- our Indicators of Success for each outcome, and
- the level of confidence that outcomes for people in Denbighshire will improve during the remainder of The BIG Plan.

[Chapter 1: OUTCOME 1: Older people lead independent and fulfilled lives](#)

Evaluation	Overall Evaluation
While there is not geographical equity of support, this is not necessarily concerning as more older people are leading independent and fulfilled lives with less support. Older people's needs, and the needs of vulnerable people more generally, are being explored as part of the community needs assessment already underway.	Yellow (Good)

[Chapter 2: OUTCOME 2: People and places in Rhyl benefit from regeneration activity](#)

Evaluation	Overall Evaluation
Communities in Rhyl are slowly benefiting from regeneration, and educational outcomes are improving. However, outcomes for people in Rhyl are still generally worse than the rest of the county. Intervention is still required (and is planned) in respect of Rhyl Town Centre.	Orange (Acceptable)

[Chapter 3: OUTCOME 3: Children and young people in Denbighshire achieve and have skills for life](#)

Evaluation	Overall Evaluation
Youth Support Services were acknowledged by Estyn as good; demonstrated by improved outcomes for learners. Basic skills are of concern and are being mapped. Support is being strengthened for young carers.	Yellow (Good)

[Chapter 4: OUTCOME 4: Vulnerable families in Denbighshire are supported to live a life free from poverty, where they can be independent and flourish](#)

Evaluation	Overall Evaluation
The needs of vulnerable families are complex and therefore programmes will take considerable time to demonstrate improved outcomes for families. Early indicators	Orange

show that integrated support for families has started to improve since the introduction of The BIG Plan. Denbighshire's programme is recognised across Wales as being at the forefront of outcome-focused, strategic commissioning.	(Acceptable)
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Chapter 5: OUTCOME 5: Needs of our rural communities are recognised and met

Evaluation	Overall Evaluation
Indicators suggest that the experiences of people living in rural areas have not changed, or in some cases worsened, since the introduction of The BIG Plan. Rural areas have improved access to advocacy but transport remains an issue for young people. Rural areas feature strongly in the ongoing community needs assessment currently underway, which will inform the development of The BIG Plan Part II.	Orange (Acceptable)

Chapter 6: OUTCOME 6: People in Denbighshire have healthy lifestyles

Evaluation	Overall Evaluation
People in Denbighshire generally have a good level of health and wellbeing. However inequalities in health outcomes for people living in deprived areas remain concerning. Smoking cessation is a public health priority at present. Addressing health inequalities will feature more prominently in ongoing community needs assessment, to inform the development of The BIG Plan Part II.	Orange (Acceptable)

Chapter 7: OUTCOME 7: Children, young people and vulnerable adults in Denbighshire are safe

Evaluation	Overall Evaluation
Recorded crime has fallen significantly in Denbighshire; however this has not improved our position in relation to similar areas. The number of children on the child protection register for over 12 months has more than doubled since 2010/11, consistent with national trends. More adults are safer as a result of adult protection. The Families First programme will have a direct impact upon this Outcome, and the implementation of a Talk To Me suicide prevention strategy will strengthen performance in respect of this Outcome. The community needs assessment is exploring community cohesion in detail, which is likely to feature in The BIG Plan II.	Yellow (Good)

Chapter 8: OUTCOME 8: Denbighshire has a thriving and sustainable economy and a skilled workforce

Evaluation	Overall Evaluation
At a very difficult time economically, Denbighshire is providing a good level of support for people to volunteer and gain employment. Basic skills levels are concerning and action is being taken to map and address basic skills issues. The LSB is taking a strong lead on people-based economic issues. Its contribution and relationship to regional and county-level Economic and Community Ambition strategies will be set out in The BIG Plan Part II.	Orange (Acceptable)

Chapter 1: **OUTCOME 1: Older people lead independent and fulfilled lives**

What this means: This means we will promote a positive and empowering image of ageing and move towards models of health and social care that address the ‘whole’ needs of each individual. We want to enable older people to live independently and safely in their own home for as long as possible through community-based support, reablement and intermediate care. We will work together to reduce the need for health and social care, focusing on interventions in older people’s communities.

Status Updated	Updated by:	Evaluation Summary	Overall Evaluation
Q4 2012/13	To be signed off by SPB on 24 July 2013	While there is not geographical equity of support, this is not necessarily concerning as more older people are leading independent and fulfilled lives with less support. Older people’s needs, and the needs of vulnerable people more generally, are being explored as part of the community needs assessment already underway.	Yellow (Good)

What’s going well

- The impact of reablement is positive for older people. More older people come into contact with the reablement service, but fewer need support. This is evidence of more older people living independently.
- While there is not geographical equity of support, this is not necessarily concerning as more older people are leading independent and fulfilled lives with less support. There is an intelligence gap relating to the needs of people in rural areas, and the ability of support services to meet those needs raises philosophical questions. For instance, partners are careful not to ‘pull’ older people into ‘systems’ when their outcomes could be better without intervention.
- The North Wales Carers Information and Consultation Strategy was approved by Welsh Government in January 2013 and training and consultation activities are planned to meet the needs of staff and carers.

What concerns us and what we’re doing about it

- The BIG Plan Part I includes an action to expand reablement services across the county. The practical logistics of providing the Home Enhanced Care Service in South Denbighshire are being explored, and as stated above, geographical equity is not always the most appropriate solution.

Outlook

- The next BIG Plan will need to reassess the most appropriate Indicators of Success. For instance, the focus of current indicators is people living with support, whereas in the future, partners may wish to use indicators for people living independently without support.

- Older people's needs, and the needs of vulnerable people more generally, are being explored as part of the community needs assessment already underway.

INDICATORS OF SUCCESS	2010/11 Data	2011/12 Data	2012/13 Data	Performance
Percentage of older people aged 65 and over supported in the community	83.34	84.24	89.32	Similar to benchmark / ▲
Percentage of older people who agree Denbighshire County Council has helped them to live independently (Residents' Survey)	71	-	-	Better than baseline / ▲
The rate of delayed transfers of care during the year for social care reasons per 1,000 population aged 75 or over	0.71	0.5	1	Better than benchmark / ▲
Percentage of carers of older people that are assessed and, where appropriate, receive carer's services	85.2	97.5	95.28	Similar to benchmark / ◀▶
Percentage of carers whose health and wellbeing improves following support	-	-	-	Indicator under development with Welsh Government. Data expected end of 2014.
Number of older people (aged 65 or over) participating in physical activity and wellbeing opportunities through day centres and other community based settings	Baselines being checked		410	Target not met / trend not available

PERFORMANCE MEASURES	Q1&2 2012/13	Q3&4 2012/13	Target	Performance
Net number of service users in receipt of Assistive Technology	218	486	-	Not yet available / benchmark not available*
Number of step-down patients within Enhanced Care	93	99	-	Yellow / ▲
Percentage of adults no longer needing social care services following involvement from the Intake and Reablement Service	67	72	70	Green / ▲
Percentage of Carers identified by the partnership	-	1475		Yellow / trend not available
Percentage of staff within the partnership area who have undertaken training (in respect of the Carers Strategy)	-	26		Yellow / trend not available
Percentage of carers of adult service users who were offered an assessment in their own right	81.63	90.10	100.	Red / ▲

* Performance status not available. Work is underway to define this measure and make regional comparisons.

Key ¹	Action /Lead Partner ²	Overall Status	Performance
1.1.1	Support the work of Denbighshire's locality teams to develop seamless, co-ordinated, safe accessible locality services (BCUHB)	Not yet available	Not yet available
1.1.2 (ABS125a2)	Develop a Single Point of Access, Assessment and Care Co-ordination across health and social care partners in Denbighshire (DCC)	In progress	Green
1.2.1	Continue to develop different forms of supportive housing in Denbighshire eg extra care (DCC)	Complete	Yellow
1.2.2	Increase the number and range of people accessing the Home Enhanced Care Service and extend across Denbighshire (BCUHB)	Not yet available	Not yet available
1.2.3 (ABS210a)	Enhancing the use of assistive technology to support adults to remain safe and independent (DCC)	In Progress	Green
1.3.1 (ABS123a2ii)	Work jointly with Health and the Third Sector to develop a Regional Carers Strategy and action the requirements of the new Carers Measure (Wales) (DCC)	In Progress	Green
1.3.2	Support the development of the North Wales Carers Strategy and develop quantitative and qualitative measures to assess the difference the Strategy makes (DCC)	In Progress	Yellow
1.4.1	Work with colleges to provide social care and nursing training on dementia (DCC)	In Progress	Green
1.4.2	Explore potential for supporting carers to recognise early onset signs to ensure appropriate support services can be put in place at an early stage (DCC)	In Progress	Green
1.4.3	Structuring a Dementia Action Plan (DVSC)	Closed	Green
1.4.4	Engaging with G.P surgeries in search of a Dementia Champion, either G.P. or Practice Nurse (DVSC)	In Progress	Green
1.4.5	Training: collating information on training for medical staff, health care practitioners to include pharmacists (DVSC)	In Progress	Green
1.4.6	Organising events in the community to raise awareness, with an aim to make Denbighshire a Dementia Friendly Community (DVSC)	In Progress	Green
1.4.7	Working in partnership with the third sector (DVSC)	In Progress	Green
1.4.8	Working closely with the locality Matron to provide information resources for the District Nurses (DVSC)	In Progress	Green
1.5.1 (ABS201a)	Reduce poverty and promote economic wellbeing (formerly "Welfare Rights advice partnership to provide support for people affected by the benefits system and training people to go to appeals tribunals") (DCC)	In Progress	Green
1.5.2 (ABS109a)	Develop Citizen directed support (DCC)	In Progress	Green

¹ 'Key' is the reference number used for each action.

² Lead Partner either refers to partner leading the activity or the partner nominated to provide updates on the activity.

Key ¹	Action /Lead Partner ²	Overall Status	Performance
1.5.3	Support early intervention to help people (including younger people) self-manage their own chronic conditions to live independently and prevent deterioration (BCUHB)	In Progress	Yellow

Chapter 2: **OUTCOME 2: People and places in Rhyl benefit from regeneration activity**

What this means: Providing leadership and coordination to tackle the key challenges to the wellbeing and economic circumstance of people living in a deprived area and to build the relationship between partners and the communities they serve. We must ensure regeneration is coordinated and people feel the benefits. “The concentration of deprivation in the poorest communities in Wales can necessitate a focus on place.” (Child Poverty Strategy for Wales, 2011).

Status Updated	Updated by:	Evaluation	Overall Evaluation
Q4 2012/13	Rhyl Going Forward Programme Manager	Communities in Rhyl are slowly benefiting from regeneration, and educational outcomes are improving. However, outcomes for people in Rhyl are still generally worse than the rest of the county. Intervention is still required (and is planned) in respect of Rhyl Town Centre.	Orange (Acceptable)

What’s going well

- A Strategic Outline Case (SOC) for a new Community Hospital facility in the North Denbighshire locality (circa £22m capital costs) has been approved. Models to generate more work for local people are being explored.
- Educational outcomes for young people in Rhyl are significantly better than in 2010 and are continuing to improve, although attainment at KS4 is below the excellence threshold of 61.5% (best in Wales figure).
- Rhyl City Strategy’s ‘Open Doors’ service has registered over 1,200 jobseeking customers since it opened, of which 181 have secured employment. Rhyl City Strategy is also delivering a dedicated programme to stimulate enterprise growth across Denbighshire.

What concerns us and what we’re doing about it

- While educational outcomes and participation rates are improving, young people’s access to employment remains concerning. This will be addressed by a new LSB ESF funded project (see outcome 8).
- As expected, the opening of the new shopping development in Prestatyn has had a negative impact on Rhyl, and made the need to develop a coherent regeneration strategy and secure additional funding for the town centre even more pressing. That said, the recently announced New Regeneration Framework from Welsh Government (Vibrant and Viable Places) would seem to offer a potential source of funding in the future.

Outlook

- The progression of the Rhyl Harbour project, combined with the proposals for the renewal/refurbishment of the major leisure facilities on the seafront gives

cause for real optimism. Clearly, there is still a long way to go, but if the projects are delivered it should result in a significant increase in visitor numbers with associated economic benefits.

- The work currently being undertaken on the Denbighshire Economic and Community Ambition Strategy will provide the context to develop a much more coherent and robust approach to promoting Rhyl as a place to live, work and invest. This should provide a real opportunity for Rhyl to position itself in the wider Denbighshire and North Wales context, and to more effectively attract new investment into the town.

INDICATORS OF SUCCESS	2010/11 Data	2011/12 Data	2012/13	Performance
Fewer or no Rhyl Lower Super Output Areas (LSOAs) will be in the top 5 most deprived areas in Wales (Wales Index of Multiple Deprivation)	1st most deprived : Rhyl West 2; 4th most deprived : Rhyl West 1; 5th most deprived : Rhyl South West 2 (WIMD, 2008)	1st most deprived : Rhyl West 2; 7th most deprived : Rhyl West 1; 12th most deprived : Rhyl South West 2 (WIMD, 2011)	-	Better than baseline / ▲
Percentage of working age population claiming Jobseeker's Allowance in Rhyl West and Rhyl South West (count as at September)	15.5 6.6	15.5 7.8	15.5 7.8	Worse than benchmark / ◀▶
Number of vacant town centre properties in Rhyl	47 (12.1%)	59 (15.4%)	58 (15.2%)	Similar to baseline / ◀▶
STEAM tourism industry direct employment (coastal Denbighshire)	£2,763m	£2,723m	Not yet available	Worse than baseline / ▼ *
STEAM total revenue from tourism (coastal Denbighshire)	£177.09 m	£176.42 m	Not yet available	Similar to baseline / ◀▶ *
Town centre footfall	-	-	-	Not yet available. These are new indicators and data will be available shortly.
Tenure (owner occupation / private rented / RSL)	-	-	-	
Type of housing	-	-	-	
Percentage of KS4 pupils who achieved Level 2, including English/Welsh and Mathematics at Rhyl High School and Blessed Edward Jones R.C. High School	36 and 37 respectively	44.70 and 39.50 respectively	Not yet available	Better than baseline / ▲

* Benchmarks are not yet available; without them robust analysis is difficult.

PERFORMANCE MEASURES	Q1&2 2012/13	Q3&4 2012/13	Target	Performance
Programmes delivering Outcome 2 are extensive and managed by a range of Boards. Performance measures are numerous and are monitored by each programme's Board	-	-	-	-

Key	Action /Lead Partner	Overall Status	Performance
2.1	West Rhyl - Create an attractive neighbourhood where people want to live (DCC)	In Progress	Orange
2.2	Tourism - Create new business and job opportunities by increasing visitor numbers and visitor's spend (DCC)	In Progress	Yellow
2.3	Town Centre - Create new business and job opportunities by supporting investment in retail, but also by introducing new uses and diversifying the town centre economy (DCC)	In Progress	Orange
2.4	Live & Work in Rhyl - Improving neighbourhoods in the whole of Rhyl so they are attractive and desirable places to live (DCC)	In Progress	Orange
2.5	People & Jobs - Linking workless people and employers, tackling barriers to work, improving health of workforce (Rhyl City Strategy)	In Progress	Green
2.6	Skills - Tackling the lack of essential skills and qualifications and coordinated focus on key sectors (Rhyl City Strategy)	In Progress	Green
2.7	Stimulating growth & opportunity - Development of new enterprise and growth of existing companies, development of social enterprise and stimulation of sole trading environment (Rhyl City Strategy)	In Progress	Green
2.8	Prosperous Communities - reducing inequalities in income and opportunity (Communities First)	In Progress	Yellow
2.9	Learning Communities - promote a culture of learning (Communities First)	In Progress	Yellow
2.10	Healthier Communities - improved health & wellbeing for all (Communities First)	In Progress	Yellow
2.11.1	Development of a model of care which is based on holistic needs and integrated working (BCUHB)	In Progress	Yellow
2.11.2	Explore and develop appropriate models of community health development workers (BCUHB)	In Progress	Yellow
2.11.3	Target health developments to meet the identified health needs of the population including older people, older people with mental health needs, children and families (BCUHB)	In Progress	Yellow

* These actions replace the priorities in The BIG Plan. These revised actions represent the current work streams for Rhyl.

Chapter 3: **OUTCOME 3: Children and young people in Denbighshire achieve and have skills for life**

What this means: Enabling children and young people to achieve their potential to give them the best chance in life. This is not just academic potential but will include skills to help children and young people to take advantage of life's opportunities. It means supporting our children and young people (including looked after children, young carers, disabled children and young people, children and young people in poverty, high achievers) to participate effectively in education, employment, training or any other meaningful activity.

Status Updated	Updated by:	Evaluation	Overall Evaluation
Q4 2012/13	To be signed off by SPB on 24 July 2013	Youth Support Services were acknowledged by Estyn as good; demonstrated by improved outcomes for learners. Basic skills are of concern and are being mapped. Support is being strengthened for young carers.	Yellow (Good)

What's going well

- Improvements in young people's basic skills, addressed through primary and secondary education, are positive. The Potential Programme has supported over 100 pupils to achieve level 2 success in Year 1 (in most cases this equates to two higher GCSE grade equivalence), and over 90 per cent of leavers have progressed to college courses at 16. In all cases attendance has greatly improved.

What concerns us and what we're doing about it

- It is unclear how effectively partners are meeting the basic skills needs of adults. Restructuring of provision of adult and community learning by colleges locally should help improve adult's basic skills, and basic skills generally are being mapped to establish the current position (led by the LSB). Welfare reform is highly concerning and challenging, but could also provide new opportunities to work with people with basic skills needs.
- Improvements to support to identify young carers at school and better meet the needs of young carers more holistically are being made, with sign posting and referral resources. The Schools Information Management system has been customised to record information about young carers and will be used by all schools in Denbighshire. Over time, this will enable tracking of attendance and attainment outcomes for young carers and will also improve our evidence base for regional commissioning.

Outlook

- We are confident that outcomes for learners will continue to improve subject to the above weaknesses being addressed.

INDICATORS OF SUCCESS	2010/11 Data	2011/12 Data	2012/13	Performance
Percentage attendance at primary school	94.30	94.50	Not yet available	Better than baseline / ▲
Percentage attendance at secondary school	91.70	92.90	Not yet available	Better than baseline / ▲
Percentage of KS4 pupils who achieved Level 2 (the equivalent of 5 GCSEs, grade A*-C)	71.44	82.7	Not yet available	Better than benchmark / ▲
The percentage of days lost due to fixed-term exclusions in secondary schools	0.16	0.09	Not yet available	Similar to baseline / ◀▶
Percentage of further Education 16-19 learners, with literacy skills below Level 1 (the level considered to be required to be able to function satisfactorily in everyday life)	52.2	40.2	Not yet available	Better than baseline / ▲
Percentage of further Education 16-19 learners, with numeracy skills below Level 1 (the level considered to be required to be able to function satisfactorily in everyday life)	67.3	60.4	Not yet available	Better than baseline / ▲
Percentage of learners eligible for free school meals achieving Level 2 threshold at KS4, including English/Welsh and Maths	28.2 (58.1 non-FSM)	24.8 (61.6 non-FSM)	Not yet available	Worse than benchmark / ▼
Percentage of Year 11 learners not in education, employment or training (NEET)	4.4	3.6	2.9	Better than benchmark / ▲
Young carers attend and achieve at school	-	-	-	Not yet available
Percentage of pupils achieving A* - C in GCSE Welsh First Language	71.3	68	Not yet available	Similar to baseline / ▼
Percentage of pupils achieving A* - C in GCSE Welsh as a Second Language Full Course	82.20	90	Not yet available	Better than baseline / ▲

PERFORMANCE MEASURES	Q1&2 2012/13	Q3&4 2012/13	Target	Performance
The number settings with absence management policies in place	10 (100%)	10 (100%)	100	Green / ◀▶
The percentage attendance for under 5s	76.1	-	80 (TBA)	New data collection method in development
The percentage of families receiving accreditation through the pilot scheme	38	75.5	-	Green / ▲
The percentage of parents moving on to other learning as a result of the pilot scheme	-	84.6	50	Green / trend not available
The percentage of parents going into work as a result of the pilot scheme	-	65.6	-	Green / trend not available as

PERFORMANCE MEASURES	Q1&2 2012/13	Q3&4 2012/13	Target	Performance
				measurement technique changed
The percentage of parents with improved their basic skills as a result of the pilot scheme	96	97.5	90	Green / ▲
The percentage of children increased their literacy/numeracy	98	100	95	Green / ▲
The percentage learners transferring to Welsh medium mainstream schools	258 (98.1%)*	Not yet available	-	Green / trend not available
The percentage of seven-year-old children taught through the medium of Welsh	242 (23.2%)*	Not yet available	-	Green / trend not available
Number of incidences of bullying	-	-	-	Not yet available.
The number of mothers with Post Natal Depression identified and percentage supported	0	9	9	Green / trend not available
The number of young people engaging in Potensial each year as a result of the partnership	1684	1009	275	Green / ◀▶
The percentage of partners using the common identification tool	0	100	-	Green / ▲
The number of NEETs identified in the cohort provided with support as a result of using the common identification tool	Not yet available	Not yet available	-	Data will be available for the next report
The percentage of individual Young People contacted (Reach) as a percentage of Youth population (11-25 year olds)	12	27	25	Green / ▲
The percentage of individual Young People gaining recorded learning outcomes as a percentage of Reach	80	89	60	Green / ▲
Income gains for and number of young carers under 26 years in families with either/both adults in receipt of Disabled Living Allowance	£154,970 (52 people; 23 out of poverty)	£350,808 (43 people; 24 out of poverty)	-	Green / ▲
The number of young carers under 26 years raised above the 60% median income poverty line and percentage of the total with income gains		34	-	Green / trend not available
The number of young carers referrals - Action for Children (Families First)	31	32	-	Green / ▶▶
The number of young carers referrals - Social Services (DCC)	14	24	-	Green / ▲
The percentage of young carers assessments completed of all known young carers identified - Action for Children (Families First)	65	66	100	Green / ▶▶
The percentage young carers assessments completed of all known young carers identified - Social Services (DCC)	100	100	100	Green / ▶▶

PERFORMANCE MEASURES	Q1&2 2012/13	Q3&4 2012/13	Target	Performance
The percentage of individual Young People gaining a recognised accreditation as a percentage of Reach	6	12	10	Green / ▲
The percentage of Young People with recorded learning outcomes who've engaged in Welsh language and culture specific provisions (URDD post)	-	92	10	Green / trend not available
The percentage of YP gain record of achievement from participation in welsh language / culture activity	29	45	-	Green / ▲
The number Welsh learners participating in using welsh socially	-	-	-	Deleted
The number of individual Young People contacted through schools & youth organisations in order to raise the profile of Welsh language activity	1350	2163		Green / ▲
The number localities with a Welsh language programme of activity in place	6	6	6	Green / ◀▶

* 2011/12.

Key	Action /Lead Partner	Overall Status	Performance
3.1.1	Support families to make informed choices that ensure children experience a timely transition from childcare provision to foundation phase (DCC)	Closed	Green
3.1.2	Ensure all settings implement an "absence" management policy to support attendance for under 5s (DCC)	In Progress	Yellow
3.1.3	Pilot accredited family learning opportunities for families with children up to the age of 11 (DCC)	Complete	Green
3.1.4	Implement the Potential project in each secondary school as defined by the ESF bid criteria (DCC)	In Progress	Green
3.1.5	Support the work of the Denbighshire Engagement group in bringing together key providers of opportunities to young people who are NEET (Careers Wales)	In Progress	Yellow
3.1.6	Develop a web based communication platform for providers including Reach the Heights ESF partners (Careers Wales)	Closed	Green
3.2.1	Implement a regional commissioning approach to commissioning young carers service to support integration into universal service provision/ improved social, health and education outcomes, reduce potential for statutory Social Services intervention (DCC)	In Progress	Green
3.2.2	Offer 'Rights 4 Life' assessments to all young carers and their families (DCC)	In Progress	Green
3.2.3	Implement the Young Carers Strategy and respond to identified needs (DCC)	In progress	Yellow
3.2.4	Improve identification of young carers and their support through a new referral process (DCC)	In Progress	Yellow
3.3.1	Improve the qualifications students receive in their basic skills at the end of statutory education (DCC)	In Progress	Yellow

Key	Action /Lead Partner	Overall Status	Performance
3.3.2	Supporting the engagement of partners to enrich the basic and life skills within informal settings by increasing the formal/informal accreditation rates of young people in informal settings. (DCC)	Complete	Green
3.4.1	Continue to work with partners eg Menter Iaith, Urdd, Mudiad Meithrin to promote Welsh language through membership of the Welsh in Education Strategic Group and Early Entitlement Group (DCC)	In Progress	Green
3.4.2	Work in partnership with Mudiad Meithrin to promote Welsh medium education and to ensure that 100% of learners transfer to Welsh medium mainstream schools (DCC)	In Progress	Green
3.4.3	Support the implementation of the Welsh in Education Scheme across schools and partners	In Progress	Orange
3.5.1	Support the development of Community Focused Schools as valuable resources for both learners and communities (DCC)	In Progress	Yellow
3.6.1	Ensure cohesion between agencies/programmes delivering support to improve family resilience (DCC)	In Progress	Yellow
3.6.2	Ensure representation on the EMHWP steering group and contribute to the development of an EMHWP strategy (DCC)	In Progress	Update not yet available
3.6.3	Develop and implement an anti bullying strategy (DCC)	In progress	Orange
3.6.4	Contribute to the development of a North Wales Peri Natal Mental Health Strategy (BCUHB)	In Progress	Orange
3.6.5	Ensure that all mother's mental health is assessed ante natal, postnatally - at 8 weeks and 8 months (BCUHB)	In Progress	Green
3.6.6	To develop support groups for mothers with post natal depression (BCUHB)	In Progress	Orange
3.7.1	Supporting the Partnership delivery of a wide ranging general and vocational curriculum in the three local transformation areas (DCC)	Closed	Green

Chapter 4: **OUTCOME 4: Vulnerable families in Denbighshire are supported to live a life free from poverty, where they can be independent and flourish**

What this means: Fewer families will be living in poverty than would be the case if we were not focusing resources in this area. This also means that the most vulnerable children and families will have improved health, education and economic outcomes and feel confident and optimistic about their futures. We realise that this is a tough aspiration. We are currently facing the most challenging economic climate seen in recent years, and during this time we want to do as much as we can to cushion the effects of unemployment and reduced public spending on vulnerable families.

Status Updated	Updated by:	Evaluation	Overall Evaluation
Q4 2012/13	To be signed off by SPB on 24 July 2013	The needs of vulnerable families are complex and therefore programmes will take considerable time to demonstrate improved outcomes for families. Early indicators show that integrated support for families has started to improve since the introduction of The BIG Plan. Denbighshire's programme is recognised across Wales as being at the forefront of outcome-focused, strategic commissioning.	Orange (Acceptable)

What's going well

- Integrated support for families has started to improve since the introduction of The BIG Plan. The Team Around the Family and Family Information Service have been further enhanced and supported. There is evidence that Children and Family Services' time is being freed up to work on more complex cases. While Children and Family Services does not yet have systems in place to capture the impact of early intervention on the number of referrals received at the 'front door' of the service, they are able to monitor the activity in relation to cases moving between Team Around the Family (TAF)/Families First and Children and Family Services. Monitoring shows that 89 families (191 children under the age of 18) were supported by TAF in 2012/13 - of which only 9 were referred up to Children and Family Services – and 67 cases were referred from Children and Family Services, with 42 going to the TAF team (the rest either taken to Families First Panel, or not eligible or no further action). Achievements and improvements for families can be seen very soon after the start of TAF involvement.
- The strategically commissioned Families First programme in Denbighshire is recognised across Wales as being at the forefront of taking a strategic commissioning, outcome-focused approach to delivery of the Families First

programme. The programme is holistic; family focused and takes a 'whole family' approach, and has a very successful training programme. A recent Fun Day (28 March 2013) saw over 450 family members, who were given information about the programme in Denbighshire.

- Denbighshire Advice Network has been cited nationally by Welsh Government as good practice for its strong and effective networking and partnership working. For more information, see page 101 of the Welsh Government's Advice Services Review Final Research Report [here](#).

What concerns us and what we're doing about it

- The causes of a baby to be born with a low birth weight are complex and wide ranging, with far reaching outcomes for mothers and their babies. New projects to reduce smoking in pregnancy in Rhyl and Denbigh (where smoking is more prevalent) and integrated midwifery care should improve outcomes for mothers and babies.
- In the last three years, the number of First Time Entrants entering the Youth Justice Service has reduced. In the last few quarters this trend has evened off and is beginning to climb slightly. Although the number of First Time Entrants has been declining it has been evident for some time that this has left an increasingly complex and diverse client base, which requires more specialised and multi-agency interventions.
- Educational outcomes for pupils eligible for free school meals are worse than those who are ineligible.
- Housing options for unemployed single people under the age of 35 years are restricted in Denbighshire. Shared Housing is the only realistic affordable option for this client group. Partners are working closely to:
 - develop strategies to address the prevailing "culture" of no house sharing within Denbighshire, and address the risks and challenges house sharing poses
 - raise housing standards, and
 - support the private rented sector.

Outlook

- The Families First programme, in its entirety, is in place and the programme will now be moving into the second year of delivery where a robust monitoring and evaluation of the service provision will be undertaken in line with the locally developed Monitoring and Evaluation Framework.
- The impact of the programme is beginning to emerge on an individual family basis through family feedback forms and case study data. The programme will soon be able to demonstrate the difference it is making for families at a county level. The indicators of success will take time to be affected due to the long term nature of the indicators and the frequency or infrequent availability of the data.

INDICATORS OF SUCCESS	2010/11 Data	2011/12 Data	2012/13	Performance
The percentage of children in poverty (proportion of children living in families in receipt of out of work (means-tested) benefits or in receipt of tax credits where their reported income is less than 60% of median income) ³	22.1	Not yet available	Not yet available	Similar to benchmark / ◀▶
Percentage of Year 11 leavers not in education, employment, or training	4.4	3.6	Not yet available	Better than benchmark / ▲
The proportion of 18-24 year olds claiming Jobseeker's Allowance (September annually)	9.7	10.2	9.7	Worse than benchmark / ▼
Percentage of pupils eligible for free school meals who achieve the Foundation Phase Indicator (in teacher assessments) compared to pupils who are not eligible for free school meals.	-	FSM - 71.4 (Non FSM - 81.7)	Not yet available	Worse than benchmark / trend not available
The percentage of pupils eligible for free school meals who achieve the Core Subject Indicator at KS2, compared to pupils who are not eligible for free school meals.	69.4 (86.0 non-FSM)	64.6 (87.6 non-FSM)	Not yet available	Worse than benchmark / ▼
The percentage of pupils eligible for free school meals who achieve the Level 2 threshold including a GCSE A*-C in English/Welsh and Maths, at the end of KS4 compared to pupils who are not eligible for free school meals.	28.2 (58.1 non-FSM)	24.8 (61.6 non-FSM)	Not yet available	Worse than benchmark / ▼
Percentage of half day sessions (overall absence) missed by pupils of compulsory school age attending maintained primary schools and eligible for free school meals compared to those pupils who are not eligible for free school meals	7.9 (5 non-FSM)	Not yet available	Not yet available	Better than benchmark / ▲
Percentage of half day sessions (overall absence) missed by pupils of compulsory school age attending maintained secondary schools and eligible for free school meals compared to those pupils who are not eligible for free school meals	13.7 (7.8 non-FSM)	12.9 (7.3 non-FSM)	Not yet available	Better than benchmark / ▲
Percentage of children fully immunised by their 4th birthday	-	82.3	Not yet available	Similar to benchmark / trend not available
Percentage of live births with a birth weight of less than 2500g	6.50	Not yet available	Not yet available	Better than benchmark / ▲

³ The current child poverty population measure used by the Welsh Government does not account for children raised above the 60 per cent median poverty lines after their or their parents' entitlement to Disability Living Allowance plus linked benefits and tax credits have been secured; therefore it overestimates levels of child poverty and underestimates the impact of income maximisation services. This is being considered nationally prompted by the Families First Performance Learning Set.

INDICATORS OF SUCCESS	2010/11 Data	2011/12 Data	2012/13	Performance
Numbers of conceptions under age 16 years per 1000 female residents aged 13 to 15.	5.2	Not yet available	Not yet available	Better than benchmark / ▲
The proportion of children in reception class who are overweight or obese	-	-	-	Not yet available from Welsh Government. Expected imminently
The number of households with dependent children accepted as eligible, unintentionally homeless and in priority need.	35	35	Not yet available	Similar to baseline / ◀▶
The number of homeless households with dependent children in temporary accommodation at the end of the period.	30	15	Not yet available	Better than baseline / ▲
Children in need by parental capacity (domestic abuse)	13.27	28	Not yet available	Analysis not yet available. This is a new national Families First indicator.
First time entrants to Youth Offending Teams	212	145	125	Better than baseline / ▲
Percentage achieving Key Stage 1 Core Strategic Indicator	82.4	79.8	Not yet available	Worse than baseline / ▼
Percentage of service users with mental health needs leaving support to live independently, who fully achieve their mental health outcomes	46.5 (118)	45.3 (115)	Not yet available	Similar to baseline / ▼
Percentage of offenders who re-offend	37.4*	-	Not yet available	Better than baseline / ▲

* Data for January-December 2010.

PERFORMANCE MEASURES*	Q1&2 2012/13	Q3&4 2012/13	Target	Performance
The number of Flying Start parent/carers enrolled	-	142	-	Green/ trend not available
The percentage of parents completing programme/package reporting improvement on parenting measures and/or child behaviour measures using validated before and after evaluation tools	-	-	-	Not yet available. **
The percentage of parents completing LAP/NAP reporting improved confidence in supporting their child's communication, language and numeracy skills	99	100	-	Green / ▲
The percentage of parents having completed the LAP/NAP programme reporting that they play more with their child	99	-	-	LAP/NAP in place but data is not yet available**
The percentage of parents completing the LAP/NAP course reporting that they are sharing a book with their child at least once a day	99	-	-	LAP/NAP in place but data is not yet available**

PERFORMANCE MEASURES*	Q1&2 2012/13	Q3&4 2012/13	Target	Performance
The number of children whose needs have lessened as a result of early intervention through this grant	13 (52%)	15	25	Green / ▲
The number of hits on FIS website	1069	1325	2500	Yellow / ▲
The number of contacts with families via email/telephone/outreach	3666 (45.8%)	5117	8000	Green / ▲
The number of in-depth enquiries	140 (14%)	1736	1000	Green ▲
The percentage FIS customers satisfied with service received	-	-	9	Not yet available
Total confirmed State Benefit and Tax Credit gains	£8,226,905	£10,817,152	-	Green / ▲
Children and adults raised above UK poverty lines	533	1735	-	Green / ▲
Households raised out of fuel poverty	148	419	-	Green / ▲

* Families First performance measures to be included from 2013/14

** See comments on Flying Start on page 33.

Key	Action /Lead Partner	Overall Status	Performance
4.1.1	Complete a review of FIS and develop an action plan to implement the recommendations from an IT and information perspective (DCC)	Closed	Green
4.2.1	Implement actions prioritised by the Families First project board from FF action plan to develop a criteria & infrastructure for supporting vulnerable families through an integrated team around the family approach (DCC)	Complete*	Green
4.3.2	Develop an action plan for spending the childcare component of the School Effectiveness Grant (DCC)	Closed	Green
4.3.3	Implement actions prioritised by the Families First project board from the Families First action plan to provide support into employment and access to affordable childcare to maximise the household income of vulnerable individuals and families (DCC)	Complete*	Green
4.4.1	Implement actions prioritised by the Families First project board from the Families First action plan to develop a coordinated programme of family support intervention that meets the range of needs of vulnerable families (DCC)	Complete*	Green
4.5.1	Implement actions prioritised by the Families First project board from the Families First action plan to develop a consistent and coordinated parenting education programme from prenatal onwards, that includes grandparents and the extended family (DCC)	Complete*	Green
4.5.2	Develop and deliver a multi agency immunisation plan to achieve national immunisation target of 95% for all childhood immunisations with a particular focus on targeting families and areas with low uptake (BCUHB)	In Progress	Yellow
4.5.3	Work in partnership with schools to continue providing immunisation programmes in all high schools (BCUHB)	In Progress	Yellow

Key	Action /Lead Partner	Overall Status	Performance
4.5.4	Develop better linked networking and support groups including parent led support groups (DCC)	In Progress	Yellow
4.5.5	Work together with parenting coordinator, parenting operational group and families first parenting learning set to develop a 'menu' of parent programmes (DCC)	In Progress	Yellow
4.5.6	Promote flying start in 'the new areas' through non-threatening activities for parents with bookstart and language and play (DCC)	In Progress	Yellow
4.6.1	Implement actions prioritised by the Families First project board from the Families First action plan to provide more inclusive services to families with disabled children (DCC)	Complete*	Green
4.6.2	Working in partnership to ensure appropriate support is in place for children with additional needs through the early years to access childcare and education (DCC)	In Progress	Green
4.7.1	Support the delivery of the house share crisis intervention project including development and deliver provider training on house share as an option (DCC)	In Progress	Orange
4.7.2	Support the delivery of supported housing projects (DCC)	In Progress	Green
4.7.3	Support the implementation of the Acute Care Tenancy Support (ACTS) project to help prevent bed blocking in the mental health service (DCC)	In Progress	Green
4.8.1	Prolific and other Priority Offenders (CSP)	In Progress	Green
4.8.2	Prevent and Deter (CSP)	In Progress	Green
4.8.3	Warning Letters (CSP)	In Progress	Green
4.8.4	Acceptable Behavior Contracts & ABC meetings (CSP)	In Progress	Green
4.8.5	ASB Review Group meetings (CSP)	In Progress	Green
4.8.6	PPO housing projects (HAG) (CSP)	In Progress	Green
4.8.7	ONSET Assessment for Prevent (CSP)	In Progress	Green
4.8.8	Motor Education Programme (CSP)	In Progress	Green

* Monitoring of the implementation of these commissioned projects will be included in the 2013/14 report.

Chapter 5: **OUTCOME 5: Needs of our rural communities are recognised and met**

What this means: People, including children and young people, living in rural areas will feel recognised, valued and listened to. Whilst it is not always possible to ensure every service is available in every rural area, we will work with communities to understand which services are most important to them and how they can be delivered more effectively.

Status Updated	Updated by:	Evaluation	Overall Evaluation
Q4 2012/13	To be signed off by SPB on 24 July 2013	Indicators suggest that the experiences of people living in rural areas have not changed, or in some cases worsened, since the introduction of The BIG Plan. Rural areas have improved access to advocacy but transport remains an issue for young people. Rural areas feature strongly in the ongoing community needs assessment currently underway, which will inform the development of The BIG Plan Part II.	Orange (Acceptable)

What's going well

- Members and Denbighshire County Council will be developing area-based plans to better account for rural areas.
- The extension of the Llangollen railway into Corwen is continuing, although progress has been hampered by the extreme weather conditions and the accumulations of snow which closed the railway line. The Railway is also progressing the 'Cyfenter' application which will provide funding for the temporary station.
- The proportion of service buses that are accessible in the county rose to 96 percent in 2013.

What concerns us and what we're doing about it

- Assessing needs in rural areas requires more focussed attention.

Outlook

- Rural areas are featuring strongly in the ongoing community needs assessment currently underway, which will inform the development of The BIG Plan Part II.

INDICATORS OF SUCCESS	2010/11 Data	2011/12 Data	2012/13	Performance
Older people living in rural areas feel less isolated	-	-	-	Data development

				agenda
Percentage of young people that are satisfied with the frequency of buses (Denbighshire Residents Survey)	-	70*	-	Similar to benchmark / trend not available
Percentage of young people that are satisfied with the cost of a journey (Denbighshire Residents Survey)	-	17*	-	Worse than benchmark / trend not available
Percentage of young people that are satisfied that buses arrive on time (Denbighshire Residents Survey)	-	64*	-	Similar to benchmark / trend not available
Percentage of residents that are satisfied with the frequency of buses (Denbighshire Residents Survey)	81	86*	-	Better than baseline/ ▲
Percentage of residents that are satisfied with the cost of a journey (Denbighshire Residents Survey)	54	64*	-	Better than baseline / ▲
The percentage of principle (a) and non principle (B and C) roads that are in overall poor condition	13.04	11.25	10.5	Better than benchmark / ▲
Percentage of residents that residents are 'very satisfied' with their local area as a place to live (Denbighshire Residents Survey)	33	39**	-	Better than baseline / ▲
Number of rural entrepreneurial initiatives will be supported	-	20	No longer collected	Exceeded target / trend not available
More tourists are attracted to the region (coastal Denbighshire) (000s)	4,757	4,958	-	Better than baseline / ▲*

* Benchmarks are not yet available; without them robust analysis is difficult. Data for young people is analysed by comparing responses of under 25s to over 25s, eg young people's satisfaction with the cost of a journey is lower (17% as opposed to 64%).

** 86% were 'satisfied'.

PERFORMANCE MEASURES	Q1&2 2012/13	Q3&4 2012/13	Target	Performance
Number of new and existing enterprises financially assisted (RDP, LIF, Denbighshire's own grants)	20	Project complete	-	Green / trend not available
Number of service users using the Access to Advocacy service (rural areas only)	369	529	528	Green / ▲
Percentage of service users using the Access to Advocacy service that feel more confident following support (rural areas only)	84	78	80	Green / ▼

Key	Action /Lead Partner	Overall Status	Performance
5.1.1	Raise awareness of all advocacy services available in the county (DVSC)	In Progress	Green

5.1.2 (ABS123a1viii)	Establish the 'Village Agent' (community Information points) in four community / town councils (DCC)	Closed	Green
5.1.3	Enable communities to take control through community voice and participatory budgeting etc, and If successful in obtaining funding for Community Voice programme, support its delivery (DVSC)	In Progress	Green
5.2.1 (HIA005)	Review of proportion of bus journeys from major population centres to main regional A&E hospitals taking less than 30 mins (reflecting Taith) (DCC)	Closed	Green
5.2.2 (HIA006)	Review accessibility of buses - percentage with low floors, availability of accessible stops (DCC)	Closed	Green
5.2.3	Promote public transport services and concessions through the new CLIC website (DCC)	Not Started	Orange
5.3.1 (EO4A7)	Rural Denbighshire Business Creation and Development Project (DCC)	In Progress	Green
5.3.2	Denbighshire Rural Development Plan Partnership to meet its responsibilities under the WG Funding Agreement to deliver Axis 3 and Axis 4 (DCC)	In Progress	Green
5.4.1	Complete phase one (temporary platform) to support the extension of the Llangollen railway into Corwen (DCC)	In Progress	Yellow
5.4.2	Explore phase two options for a new station/complex at Corwen (DCC)	In Progress	Orange
5.5.1	With local communities, deliver two participatory budgeting projects (DCC)	In progress	Orange
5.6.1	LSB to lobby nationally for improved broadband provision (LSB)	Not started	To be addressed by the Economic and Community Ambition Strategy

Chapter 6: **OUTCOME 6: People in Denbighshire have healthy lifestyles**

What this means: People living in Denbighshire will be healthy and make informed decisions that result in individuals feeling and being as healthy as possible. It also means individuals, families and communities taking responsibility for their own health and wellbeing. The negative impacts of drinking, smoking, poor diet, taking risks with sexual health and inactive lifestyles will be reduced.

Status Updated	Updated by:	Evaluation	Overall Evaluation
Q4 2012/13	To be signed off by SPB on 24 July 2013	People in Denbighshire generally have a good level of health and wellbeing. However inequalities in health outcomes for people living in deprived areas remain concerning. Smoking cessation is a public health priority at present. Addressing health inequalities will feature more prominently in ongoing community needs assessment, to inform the development of The BIG Plan Part II.	Orange (acceptable)

What's going well

- People in Denbighshire generally have a good level of health; although people living in deprived areas tend to experience worse health outcomes.
- All schools in Denbighshire have now agreed to support the delivery of sexual health advice and contraception in the school drop-ins delivered by the school nurses, involving close working with the youth service in delivering this provision, including C card.

What concerns us and what we're doing about it

- Obesity and smoking are big issues in Denbighshire, particularly in deprived wards, and these are national and global issues. An obesity pathway is being implemented, and all pregnant women are weighed, and weight and nutrition is discussed. Health Visitors are working with families on a one-to-one basis to improve nutritional knowledge and Cook and Eat groups are being delivered in Rhyl and Denbigh.
- Smoking cessation has been identified as a tier 1 target in the NHS Wales Delivery Framework 2013/14 and Future Plans (5% of smokers make a quit attempt via smoking cessation services, with at least a 40% CO validated quit rate at 4 weeks). This target has been met in Denbighshire (2011/12 and 2013/14) but not in other counties across North Wales. In addition to this, the Chief Medical Officer has set a 90 day challenge for the system to significantly increase footfall into the current services, this ends in August 2013. This target will be reflected and measured in future BIG Plan reports.
- Certain parts of society are conscientious objectors to the principle of vaccination. Implementation of the immunisation action plans is progressing well but it will always be a struggle to persuade some parents of the

importance of vaccination. Regarding the measles outbreak: BCUHB is providing MMR vaccination catch up sessions for those school age children who are not up to date with the two dose MMR schedule. North Wales is not in the outbreak area, so therefore, we do not have to bring forward any doses of the MMR earlier than intended (unless instructed to do so by Public Health Wales). The hard work of school nurses and health visitors with the collaboration of school staff and other partners, as well as GP practices, has proved essential to deliver this urgent vaccination programme and this is very much appreciated.

Outlook

- Addressing health inequalities will feature more prominently in ongoing community needs assessment, to inform the development of The BIG Plan Part II.

INDICATORS OF SUCCESS	2010/11 Data	2011/12 Data	2012/13	Performance
Number of people presenting with alcohol misuse issues per 100,000 residents	541	Not yet available	Not yet available	Similar to benchmark / ▼
Number of people presenting with substance misuse issues per 100,000 residents	298	Not yet available	Not yet available	Similar to benchmark / ▲
Percentage of adults who reported being a current smoker (daily, occasional)	23	Not yet available	Not yet available	Similar to benchmark / ◀▶
Conception rate under 18 per 100,000 females	35.2	Not yet available	Not yet available	Better than benchmark / ▲
Abortion rate under 18 per 100,000 females	15	Not yet available	Not yet available	Similar to benchmark / ▲
Percentage breastfeeding at birth	56.45	Not yet available	Not yet available	Similar to benchmark / ▼
Percentage breastfeeding at 8 weeks	Not yet available	Not yet available	Not yet available	Not yet available
Percentage of adults in Denbighshire that are overweight	54	Not yet available	Not yet available	Similar to benchmark / ◀▶
Percentage of adults who meet physical activity guidelines in the past week	34	Not yet available	Not yet available	Similar to benchmark / ◀▶
Percentage of adults in Denbighshire know how to look after their mental wellbeing	50.8	Not yet available	Not yet available	Similar to benchmark / ◀▶

PERFORMANCE MEASURES	Q1&2 2012/13	Q3&4 2012/13	Target	Performance
The number of teachers/youth workers who have received substance misuse training	-	0	-	Orange / trend not available

PERFORMANCE MEASURES	Q1&2 2012/13	Q3&4 2012/13	Target	Performance
The number of young people participating in substance misuse sessions	-	808	-	Green / trend not available
The number of times support has been provided to schools during substance misuse incidents	-	3	-	Green / trend not available
The percentage of teachers' and youth workers' who are confident dealing with substance misuse incidents	-	Not yet available	-	Not yet available
The percentage of young people who have knowledge of the physical effects, risks and consequences of legal and illegal substances	-	96	96	Green / trend not available
The percentage of young people who have knowledge of the psychological effects, risks and consequences of legal and illegal substances	-	96	96	Green / trend not available
The percentage of young people who have knowledge of the social impact of illegal and legal substances	-	95	95	Green / trend not available
The number volunteers trained to deliver peer support groups in order that mothers have more access to support	9	7	-	Green / ▼
The number of premises registered with breastfeeding welcome scheme	21	17	-	Yellow / ▼
The percentage settings that report HPSS making a positive difference to the setting	100	Not yet available	-	Not yet available
The number parents that report their child care setting (participating in HPSS) setting makes a positive difference to my child's health and well being	20	Not yet available	-	Not yet available
The number of settings implementing Healthy Pre School scheme across the county	20	27	27	Green / ◀▶
The number of children supported through Healthy Pre School scheme across the county	1000	1164	1164	Green / ▲
The number of Early years settings who achieve the WG Healthy and Sustainable Preschool Scheme criteria for nutrition and oral health	0	4	27	Green / ▲
The percentage of Nursery settings who meet criteria for a quality award for best practise and nutrition for preschools	0	86	100	Green / ▲
The percentage of Childminders and playgroups who provide foods / snacks in line with national nutrition guidelines	100	-	-	Not yet available
The percentage of pregnant women/new mums with a BMI of 30	-	28.08	-	Yellow / trend not available
The percentage (identified) front line staff trained in Smoking Brief Intervention Training	-	80 (Flying Start) 0 (Team Around the Family)	-	Yellow / trend not available
The number of appropriate referrals made to Stop Smoking Wales (this is actually the number of people treated by Stop Smoking Wales and the pharmacy service)	467	470	221 (quarterly target)	Yellow / ▲

PERFORMANCE MEASURES	Q1&2 2012/13	Q3&4 2012/13	Target	Performance
The percentage of schools with health drop in sessions that have been extended to include sexual health services (C Card, contraception and emergency contraception)	-	80	-	Yellow / ▲
The number of children and young people receiving SRE education sessions	3177	1256	-	Green / ◀▶
The number settings providing the c card scheme	-	21	-	Green / ▲
The percentage uptake of HPV 3rd dose for Year 8	84.20	85.60*	90	Orange / ▲
The percentage uptake of 3 in 1 teenage booster	83.60	81*	95	Orange / ▼
The percentage uptake MMR 1st dose (by 16 years of age)	95.60	95.60*	95	Green / ◀▶
The percentage uptake 5 in 1 at 1 year of age	95.80	96*	95	Green / ▲
The percentage uptake MMR 1st dose at 2 years of age	92.90	96*	95	Green / ▲
The percentage uptake MMR 2nd dose at 5 years of age	89.20	92.60*	95	Yellow / ▲
The percentage uptake 4 in 1 (Pre-School Booster) at 5 years of age	90.70	92.80*	95	Yellow / ▲
The percentage uptake MMR 2nd dose (by 16 years of age)	88	84.80*	95	Orange / ▼
The percentage completion rate for the 16 week National Exercise Referral Scheme intervention programme	51**	50***	43	Green / ◀▶
Number of attendances at leisure activities by disabled people (including mental health and age related)	3280	3770	2000	Green / ▲
Number of people aged 60 and over who access structured activities through the Free Swim initiative (per 1000 population)	5230	5016	5230	Yellow / ▼
Number of people aged 16 and under who access structured activities through the Free Swim initiative (per 1000 population)	4740	5481	4740	Green / ▲
Number of older people (aged 65 or over) participating in physical activity and wellbeing opportunities through day centres and other community based settings	205	205	500	Target not met / ◀▶

* Data as of December 2012. Annual data and comparisons will be available June 2013.

** 2011/12

*** 2012/13

Key	Action /Lead Partner	Overall Status	Performance
6.1.1	Delivery of Choose Life presentations (CSP)	In Progress	Green
6.1.2	Young Persons substance Misuse Service (CSP)	In Progress	Green

Key	Action /Lead Partner	Overall Status	Performance
6.1.3	Motivational Enhancement Team Service (CSP)	In Progress	Green
6.1.4	Harm Reduction Team Service (CSP)	In Progress	Green
6.1.5	Shared Care Service (CSP)	In Progress	Green
6.1.6	Basic Drug and Alcohol Awareness Training (CSP)	In Progress	Green
6.1.7	Night Shelter (CSP)	In Progress	Green
6.1.8	Dewi Sant Centre (CSP)	In Progress	Green
6.1.9	Implementation of a whole school approach to Alcohol Misuse Prevention to include alcohol policy development, adult led interventions/interventions and provision of training for staff to deliver sessions (Conwy and Denbighshire SMAT)	In Progress	Yellow
6.2.1	Provide training to key front line staff (to include Flying Start and TAF) working with pregnant women to record smoking status, deliver smoking cessation brief advice/intervention and refer to specialist support services (DCC)	In Progress	Yellow
6.2.2	All key front line staff (as above & to be defined) to provide advice about the dangers of smoking and to advise on passive smoking issues (DCC)	Complete	Green
6.2.3	Develop smoke free policies for children's playgrounds, sports grounds and schools as identified in the Tobacco Control Action Plan for Wales (2011) (DCC)	Complete	Green
6.2.4	Develop a comprehensive Tobacco Control Plan for Denbighshire and implement plan (DCC)	In progress	Green
6.3.1	Deliver sex and relationship education in year 6 (growing up sessions), in partnership with the schools (BCUHB)	Closed	Green
6.3.2	Support the extension of school-based sexual health advice through school nurses (BCUHB)	In Progress	Orange
6.3.3	Deliver sex and relationship education in Year 9 (sex, contraception, relationships) (BCUHB)	Closed	Green
6.3.4	Contraceptive advice including emergency hormonal treatment and pregnancy testing is available in all high schools (BCUHB)	Closed	Orange
6.3.5	Pilot project with a cluster of primary schools and secondary school to improve SRE at transition between primary and secondary schools (DCC)	Closed	Green
6.3.6	Support extension of C-card scheme across the county in appropriate venues including through school nurses and youth settings (BCUHB)	In Progress	Yellow
6.3.7	Implementation of Empower to Choose project (Long acting reversible contraception LARC) (BCUHB)	In Progress	Yellow
6.3.8	Training and supporting teachers, youth workers, staff working with young people in sexual health education (BCUHB)	In Progress	Green

Key	Action /Lead Partner	Overall Status	Performance
6.3.9	Education sessions in all special schools: Training and supporting teachers, youth workers, staff working with young people in sexual health education (BCUHB)	In Progress	Green
6.4.1	Identify and train volunteers to offer breastfeeding peer support across the county to meet identified needs (BCUHB)	In Progress	Green
6.4.2	Increase the number of premises accessed by mothers and babies which are registered as members of the breastfeeding Welcome Scheme (DCC)	In Progress	Yellow
6.4.3	To support the implementation of the Healthy Pre School Scheme in 20 settings (2011/2012, 25 settings 2012/13, and 30 settings (2013/1014) following the Welsh Government scheme (DCC)	Complete	Green
6.4.4	Contribute to the development of the national HSS database as a mechanism for collecting "what difference" information (DCC)	Not Started	Orange
6.4.5	Continue to support the delivery of evidence based healthy eating initiatives within the county delivered by partner agencies. (BCUHB)	In Progress	Green
6.4.6	Contribute to the North Wales maternal obesity strategic group, with a priority focus on maternal obesity (BCUHB)	In Progress	Orange
6.4.7	Following the review of Play provision, oversee the development of an action plan to meet the review recommendations (DCC)	In Progress	Orange
6.4.8	Work together with partners to develop and implement Creating an active Denbighshire Action Plan (based on Denbighshire Leisure Strategy) (DCC)	In Progress	Green
6.5.1	Development of "Talk to Me" suicide and self-harm prevention strategy (DCC)	In Progress	Green
6.6.1	Continue to deliver 'Let's walk Denbighshire' programme (through the work of the walking coordinator) (DCC)	In Progress	Green
6.6.2	Deliver free-swim initiative to under 16 and over 60s across the county (DCC)	In Progress	Green
6.6.3 (CML015a)	Work with Social Services to enhance opportunities for older people (e.g. Housebound Library Service, Lost in Art) (Formerly "Support positive activities for older people programme in order to enable older people to maintain levels of independence through participation in physical activity") (DCC)	In Progress	Green
6.6.4	Develop the disability coordinator role in order to promote inclusively of activities (DCC)	In Progress	Green
6.6.5	Continue to deliver GP referral scheme (DCC)	In Progress	Green
6.7.1	Develop and deliver a multi agency targeted plan to achieve national immunisation target of 95% for 3-1 teenage booster and 90% HPV within Denbighshire (BCUHB)	In Progress	Yellow
6.7.2	Work in partnership with schools to continue providing immunisation programmes in all high schools. Support and encourage consent by delivering information sessions particularly where there is low uptake. Provide domiciliary immunisation to children if required (BCUHB)	In Progress	Yellow

Chapter 7: **OUTCOME 7: Children, young people and vulnerable adults in Denbighshire are safe**

What this means: That children, young people and vulnerable adults are protected from abuse, neglect, discrimination and exploitation, and live in safe and secure housing. Parents, carers, families, communities and services all have a role to play in keeping them safe and helping them keep themselves and each other safe.

Status Updated	Updated by:	Evaluation	Overall Evaluation
Q4 2012/13	To be signed off by SPB on 24 July 2013	Recorded crime has fallen significantly in Denbighshire; however this has not improved our position in relation to similar areas. The number of children on the child protection register for over 12 months has more than doubled since 2010/11, consistent with national trends. More adults are safer as a result of adult protection. The Families First programme will have a direct impact upon this Outcome, and the implementation of a Talk To Me suicide prevention strategy will strengthen performance in respect of this Outcome. The community needs assessment is exploring community cohesion in detail, which is likely to feature in The BIG Plan II.	Yellow (Good)

What's going well

- Estyn highlighted safeguarding in Denbighshire as effective and Denbighshire County Council is building on these strong foundations by implementing a safeguarding action plan.
- There has been a significant increase in the number of fixed penalties issued for environmental crime in Denbighshire in 2012/13 as a result of the introduction of Xfor enforcement. 98 per cent of fixed penalty notices issued were for littering, with approximately 3 per month in the last quarter for dog fouling. The majority of FPNs issued are issued in Rhyl and Prestatyn.
- More adults, where protection concerns have been raised, have experienced a reduction or removal of the risks they are facing. Events to raise awareness of adult protection took place in June 2013 in relation to International Elder Abuse Awareness Day.

What concerns us and what we're doing about it

- Recorded crime has fallen significantly in Denbighshire; however this has not improved our position within our most similar group (MSG). The MSG has also experienced a significant decline in recorded crime (approximately 10 per cent), negating any notable improvements in Denbighshire or Conwy.

More than two thirds of crime is either Theft & Handling of Stolen Goods, Violence Against the Person or Criminal Damage.

- The number of children on the child protection register for over 12 months has more than doubled since 2010/11, consistent with national trends, and this increase is also due to an increase in chronic cases of neglect and emotional abuse related to domestic abuse. In line with the provisions in the Family Justice Review, all cases of children on the child protection register for over 12 months are currently being reviewed by the Service Manager for Safeguarding and Quality Practice to see if further action is required.
- Little progress was made over the year to map current provision for domestic abuse, and develop a model for future provision. This was mainly due to confusion over the relationships between different domestic violence projects and initiatives, and their governance. A local action plan will be developed during 2013-14.

Outlook

- The Families First programme (for example, family resilience, Team Around the Family and parenting in particular, family support etc) will have a direct impact upon this outcome. Performance measures will be included here in the 2013/14 report.
- The implementation of a 'Talk To Me' suicide prevention strategy will strengthen performance in respect of this outcome.
- The community needs assessment is exploring community cohesion in detail, which is likely to feature in The BIG Plan II.

INDICATORS OF SUCCESS	2010/11 Data	2011/12 Data	2012/13	Performance
Rate of all recorded crime per 1,000 people	69.02	70.1	60.584	Worse than benchmark / ▲
Fewer children will be injured on the road per 1,000 (Child casualties by class, NW Police)	-	-	-	Not yet available
The number of prosecutions for environmental crime by DCC and CBCC	253	319	1778	Better than baseline / ▲
Number of 0-18 year olds admitted to hospital as an emergency due to injury or poisoning	-	-	-	Not yet available
Rate of accidental fires in dwellings per 1,000				
- Rhyl West	2.53	2.51 (p)	Not yet available	Better than baseline / ▲
- Rhyl South West	0.57	0.37 (p)		
- Denbighshire	1.06	0.97 (p)		
Number of injuries from accidental fires in dwellings (excluding precautionary checks)				
- Rhyl	5 non-fatal injuries/0 fatalities	4 non-fatal injuries/0 fatalities	2 total non-fatal injuries	Better than baseline / ▲
- Denbighshire	7 total non-fatal	9 total non-fatal	8 total non-fatal	Better than baseline / ▲

INDICATORS OF SUCCESS	2010/11 Data	2011/12 Data	2012/13	Performance
	injuries/1 fatality	injuries/1 fatality	injuries/1 fatality	
Number of children on the child protection register for over 12 months	7	16	15	Better than baseline / ▲
Increase number of call to domestic abuse helpline	-	-	-	Deleted as recording methods have changed. The system could only capture landline calls and so data was unreliable.
Increase the number of referrals to MARAC	-	199	161	Worse than baseline / ▼
Increase agencies / staff trained to use CAADA DASH RIC2	-	184	128	Worse than baseline / ▼*
Percentage of adult protection referrals completed where the risk has been managed	92.68	87.35	96.91	Better than baseline / ▲
Age-standardised mortality rates per 100,000 population, where suicide was the underlying cause of death	11.22	-	-	Worse than benchmark / ▼

* Better than target

(p) Provisional data.

PERFORMANCE MEASURES*	Q1&2 2012/13	Q3&4 2012/13	Target	Performance
The number of home fire safety checks throughout the county	1653	3186	3000	Green / ▲
The percentage of front line staff trained in Home Safety Awareness	33	-	-	Not yet available**
Number of referrals for installation of home safety equipment and home safety checks on Flying Start targeted areas & Families First)	79	72	63	Green / ▼
The number of children in safer environments after home safety equipment installations	103	-	-	Not yet available*

* Families First performance measures to be included from 2013/14.

** Several performance measures and qualitative outcome measures have not been reported in this BIG Plan update as a result of significant changes taking place in the programme which has resulted in a lack of capacity to carry out the necessary work. An outline of the changes and the reasons for them is provided below:

- Restructure of the Flying Start programme to improve outcomes for families within the Flying Start areas
- Staffing shortages are being addressed to increase capacity
- Co-location plans are underway. Awaiting decision on funding
- Development of Capita, a performance management system, to enable partners to track outcomes for children supported by Flying Start

- The boundaries of the Flying Start area needed to be revised to remain within the specified cap numbers, remove partial streets which created difficulties for frontline staff and to ensure Flying Start was only operating in areas in the top 10% of the WIMD as per Welsh Government guidelines. The boundaries for the expansion areas of Rhyl South East 4 and Prestatyn Central 2 are currently being identified in preparation for the roll out of full Flying Start Services from April 2014.
- The Flying Start programme across Wales is being expanded from 2013-14 to enable all areas with high Income Benefit take up in the top 10% of the WIMD to benefit from the programme.

Key	Action /Lead Partner	Overall Status	Performance
7.1.1	Smartwater (CSP)	In progress	Green
7.1.2	Safer Towns Award (CSP)	In progress	Green
7.1.3	Neighbourhood Watch (CSP)	In progress	Green
7.1.4	Secure by Design (CSP)	In progress	Green
7.1.5	Operation SANTA (CSP)	In progress	Green
7.1.6	Emrys Ap Iwan (CSP)	In progress	Green
7.1.7	Safer Homes (CSP)	In progress	Green
7.2.1	Multiagency Visit to Licensed Premises (CSP)	In progress	Green
7.2.2	Test purchasing (CSP)	In progress	Green
7.2.3	Management of the night time economy (CSP)	In progress	Green
7.2.4	Effective use of CCTV (CSP)	In progress	Green
7.2.5	Alcohol Controlled Areas (CSP)	In progress	Green
7.2.6	Effective Signage (CSP)	In progress	Green
7.2.7	Anti Social Behavior Officer (CSP)	In progress	Green
7.2.8	Graffiti Removal and Clean ups (CSP)	In progress	Green
7.2.9	Community Mobilization (CSP)	In progress	Green

Key	Action /Lead Partner	Overall Status	Performance
7.2.10	Effective use of intelligence (CSP)	In progress	Green
7.2.11	Neighborhood Management (CSP)	In progress	Green
7.2.12	School Community Police Officers (CSP)	In progress	Green
7.2.13	Anti-Social Behavior and Licensing Tasking (CSP)	In progress	Green
7.3.1	Provision of targeted injury prevention training to key workers (DCC)	Not started	Yellow
7.3.2	Provision of home safety assessments to prioritised households and supply and install suitable high quality home safety equipment (CSP)	Complete	Green
7.4.1	Deliver the Rhyl South West/Rhyl West Home Fire Safety Project (NW Fire and Rescue Service)	In Progress	Yellow
7.4.2	Deliver the Phoenix Project working with young people who may be or have been, involved in anti – social behavior or bullying or have behavioral problems at school (NW Fire and Rescue Service)	Complete	Green
7.4.3	Work in partnership with other organisations, to increase agency referrals of the people most at risk for Home Fire Safety Checks (NW Fire and Rescue Service)	Complete	Green
7.4.4	Deliver a local Talk to Me action plan (DCC)	In Progress	Green
7.5	Raise awareness of abuse and neglect in vulnerable adults through the work of Denbighshire's Adult Protection Committee (DCC)	In Progress	Yellow
7.6.1	Multi Agency Risk Assessment Conference (CSP)	In progress	Green
7.6.2	Independent Domestic Violence Coordinator (IDVA) (CSP)	In progress	Green
7.6.3	Teenage Relationship & Sexual Violence (CSP)	In progress	Green
7.6.4	Safer Homes (CSP)	In progress	Green
7.6.5	Reclaim the Night Domestic Abuse and Sexual Awareness Raising Event (CSP)	In progress	Green
7.6.6	CAADA DASH RIC Agency Training (CSP)	In progress	Green
7.6.7	Domestic Abuse Forum (CSP)	In progress	Green
7.6.8	Local Safeguarding Children Board (CSP)	In progress	Green

Key	Action /Lead Partner	Overall Status	Performance
7.6.9	White Ribbon Relay (CSP)	In progress	Green
7.7.1	The LSCB ensures that there are mechanisms in place to identify and support vulnerable families, children in need, and children in need of protection (DCC)	Complete	Green
7.7.2	The LSCB ensures that staff are aware of, and confident in using the revised NW Mental Health and Substance Abuse Protocol (DCC)	In Progress	Green
7.7.3	The LSCB works with/ via the MARAC Steering Group to map current provision for domestic abuse, and develop a model for future provision (DCC)	Not Started	Orange

Chapter 8: **OUTCOME 8: Denbighshire has a thriving and sustainable economy and a skilled workforce**

What this means: That businesses and social enterprises in Denbighshire will be prosperous and fit for our communities now and in the future, and the county will have a skilled and supported workforce. Infrastructure in the county will be suited to the needs of external investors and will be “business friendly”, attracting more opportunities to Denbighshire. “A robust recovery by the wider private sector is therefore vital to helping people into work and to tackling child poverty” (Child Poverty Strategy for Wales, 2011).

Status Updated	Updated by:	Evaluation Summary	Overall Evaluation
Q4 2012/13	To be signed off by SPB on 24 July 2013	At a very difficult time economically, Denbighshire is providing a good level of support for people to volunteer and gain employment. Basic skills levels are concerning and action is being taken to map and address basic skills issues. The LSB is taking a strong lead on people-based economic issues. Its contribution and relationship to regional and county-level Economic and Community Ambition strategies will be set out in The BIG Plan Part II.	Orange (Acceptable)

What's going well

- In addition to the priorities in their Single Integrated Plans, the LSB has identified a single key focus, which relates to the economy; the intention being to influence the Regional Economic Development Agenda (through links with the North Wales Economic Board); to market the Area as a Place for Business and lobby regionally and nationally for Business Infrastructure.
- The LSB is championing a number of exciting new projects to increase inclusion, improve skills and employment and improve support for the local workforce and volunteers. These will be important support programmes at a time of welfare reform changes and will improve the basic skills of participants. Some specific highlights:
 - A number of digital inclusion training sessions have been delivered and four Volunteer Digital Champions have been trained and deployed across the county. 200 people were assisted as at May 2013.
 - ESF funding for a new LSB project called 'Progressive Engagement Pathways (PEP)' has been awarded. The new and very exciting PEP project will increase collaborative working, smarter commissioning and strategic coordination of NEET provision across Conwy and Denbighshire - thereby decreasing duplication of services and additionally increasing the number of engaged 19+ young people.
- Millennium Volunteers were presented with their Award Certificates during Volunteers Week in June 2013. DVSC are continuing to seek alternative

funding sources to support the volunteer development work. DVSC has also been working with WVCA to raise the profile of Investing in Volunteering.

- The six North Wales local authorities are collaborating to establish a regional framework to procure the twenty-first century schools' building programme (for projects valued over £4.35 million). At the heart of the procurement strategy is the need to deliver community benefits with particular emphasis on targeted recruitment and training in the region. There has been extensive consultation with the construction industry and key stakeholders, with a view to the framework being usable from November 2013.

What concerns us and what we're doing about it

- While educational outcomes and participation rates are improving, young people's access to employment remains concerning. This is being addressed by the PEP project.
- It is not clear how effectively partners are meeting the basic skills needs of adults. Restructuring of adult and community learning by colleges locally should help improve adult's basic skills. Welfare reform is highly concerning and challenging but could also provide new opportunities to work with people with basic skills needs. The LSB is mapping basic skills in Denbighshire.
- Business survival rates are slightly lower than the Wales benchmark. The Economic and Community Ambition Strategy is expected to support conditions that will enable businesses to flourish.

Outlook

- The local and regional landscape has changed since the development of The BIG Plan. The LSB is taking a strong lead on people-based economic issues, such as skills, workforce issues and financial and digital inclusion. Its contribution and relationship to regional and county-level Economic and Community Ambition strategies will be set out in The BIG Plan Part II.

INDICATORS OF SUCCESS	2010/11 Data	2011/12 Data	2012/13	Performance
Percentage of further Education 16-19 learners, with literacy skills below Level 1 (the level considered to be required to be able to function satisfactorily in everyday life)	52.2	40.2	Not yet available	Better than baseline / ▲
Percentage of further Education 16-19 learners, with numeracy skills below Level 1 (the level considered to be required to be able to function satisfactorily in everyday life)	67.3	60.4	Not yet available	Better than baseline / ▲
Percentage of KS4 pupils achieving the level 2 threshold including English/Welsh and Mathematics	43.86	52.5	54.72	Better than baseline / ▲
Adults in Denbighshire have good basic skills	-	-	-	Being mapped by the LSB
Percentage of working age population, aged 16-64, in employment (for year ending December)	67.5	70.4	68.9	Worse than baseline / ▼
Percentage of Year 11 learners not in education, employment or training (NEET)	4.4	3.6	2.9	Better than baseline / ▲
Number of new and existing enterprises financially	-	20	Project	Target exceeded

INDICATORS OF SUCCESS	2010/11 Data	2011/12 Data	2012/13	Performance
assisted (RDP, LIF, Denbighshire's own grants)			complete	/ trend not available
Percentage enterprise survival rates in Denbighshire after one, two and three years (businesses born in 2009)	Survival after 1 year: 89.6 Survival after 2 years: 71.9 Survival after 3 years:			Worse than benchmark / trend not applicable
Number of young people engaged with the Millennium Volunteer Scheme	334	433	421	Similar to baseline / ▲
Number of hours spent by young people participating in the Millennium Volunteer Scheme to achieve the Award	54,050	63,500	29,450*	Better than baseline / ▲
Number of Denbighshire public and third sector organisations providing volunteering opportunities	200	210	221	Better than baseline / ▲
Number of volunteering opportunities	301	210	265**	Better than baseline / ▲
Number of public and third sector organisations working towards Investing in Volunteers award	0	1	1	Similar to baseline / ◀▶
Number of public and third sector organisations achieved Investing in Volunteers award	0	3	1	Worse than baseline / ▼

* The figure appears lower this year because a significant number of young people were late in sending their records of hours back, and their certification will be awarded in 2013-14. If their hours were included in 2012/13 then the total number of hours would be 66,250.

** A major change in the Volunteer Wales website occurred at the beginning of the year, undertaken by WCVA for all of Wales; activity on placement and advertising of opportunities was disrupted for two months.

PERFORMANCE MEASURES	Q1&2 2012/13	Q3&4 2012/13	Target	Performance
Financial inclusion measures	-	-	-	Performance measures being confirmed and will be included once signed off by Project Board
The percentage of unemployed beneficiaries of the Digital Inclusion project completing First Click course	-	100	-	Green / trend not available
The percentage of beneficiaries of the Digital Inclusion project who have increased confidence in using digital media	-	-	-	This indicator will be measured for future periods using a new evaluation tool

PERFORMANCE MEASURES	Q1&2 2012/13	Q3&4 2012/13	Target	Performance
Workforce Development measures	-	-	-	Performance measures will be included in 2013/14 report
The percentage of people with learning disabilities and/or a physical or sensory impairment currently supported in work placements		100		Green / trend not available
The percentage of people with learning disabilities and/or a physical or sensory impairment working towards qualifications		1009	275	Green / trend not available
The percentage of people with learning disabilities and/or a physical or sensory impairment gained qualifications		1.05		Green / trend not available
Total sales revenue for work opportunities businesses (Meifodl; Aberwheeler; Popty; Taskforce) meets or exceeds revenue targets	166699	164340	181146	Orange / ▼
The percentage of volunteering placements filled as a percentage of those advertised	81.75 (327)	51.75* (207)	400	Yellow / ▼
The number of volunteer coordinators	133	227	150	Green / ▲
The number of volunteers directly managed by Volunteer Coordinators in the public and third sectors	1834**	2270**	-	Yellow / ▲
The number of young people engaging in Potensial each year as a result of the partnership	1684	1009	275	Green / ◀▶
The percentage of individual Young People contacted (Reach) as a percentage of Youth population (11-25 year olds)	24	27	25	Green / ▲
The percentage of individual Young People gaining recorded learning outcomes as a percentage of Reach	56	89	60	Green / ▲
The percentage of individual Young People gaining a recognised accreditation as a percentage of Reach	11	12	10	Green / ▲
The number people supported by Fit for Work	350	212	150	Green / ▼ (although target exceeded)
The percentage of people successfully returning to work after a period of sickness absence	81	85	-	Green / ▲
The percentage of people who believed Fit for Work Scheme had helped them return more quickly than if they had not had the service	84	75	-	Green / ▼
The percentage of people who believed they would still be able to do their current job six months later	82	91	-	Green / ▲
The number of people with a learning disability and/or physical or sensory impairment participating in NWC programme	410	361	-	Green / ▼
The number of people with a learning disability and/or physical or sensory impairment that have secured a "positive outcome"	313	146	-	Green / ▼ FNEET

PERFORMANCE MEASURES	Q1&2 2012/13	Q3&4 2012/13	Target	Performance
as a result of the New Work Connections programme				
The number of people with a learning disability and/or physical or sensory impairment helped into a work placement by NWC	-	62	-	Green / trend not available

* A major change in the Volunteer Wales website occurred at the beginning of the year, undertaken by WCVA for all of Wales; activity on placement and advertising of opportunities was disrupted for two months.

** Likely to be an underestimate

Key	Action /Lead Partner	Overall Status	Performance
8.1.1	Deliver the Joint LSB's Financial Inclusion Project to mainstream financial inclusion across sectors and improve financial literacy to contribute to a reduction in poverty (LSB ESF Funded Project)	In progress	Green
8.1.2/ 8.3.2	Improve the qualifications students receive in their basic skills at the end of statutory education (DCC)	In Progress	Yellow
8.1.3/ 8.3.3	Supporting the engagement of partners to enrich the basic and life skills within informal settings by increasing the accreditation rates of young people in informal settings (DCC)	Complete	Green
8.1.4	Deliver the Digital Inclusion project to target Denbighshire's digitally excluded individuals (people with disabilities; the unemployed (NEETS); the over 50s; and people in Social Housing) (LSB ESF Funded Project)	In progress	Green
8.1.5	Complete LSB project to map NEETs (project's aims and objectives to be determined) (LSB ESF Funded Project)	Complete	Green
8.1.6	Improve tracking of 19+ NEETS to achieve a more coordinated, cost effective service provision, reducing duplication (LSB ESF Funded Project)	Not started	Job Descriptions/Advert are being drawn up with a view to recruiting ASAP
8.1.7	Improve basic skills within identified geographic "hot spot" areas (DVSC on behalf of LSB)	In progress	PID to go to September LSB.
8.3.1/ 8.6.4	Deliver the LSB Workforce Development Project to share good practice and develop apprenticeships and work experience, workforce skills and training strategies, coaching and employee engagement (LSB ESF Funded Project) (DCC)	In progress	Green
8.4	Promote the use of Local Labour Agreements and Community Benefit Clauses in procurement by public sector partners (NW Local Authorities)	In progress	Green
8.5.1	Support FFW extension in terms of geographical area, eligibility criteria and lifespan (Rhyl City Strategy)	In Progress	Green
8.6.1	Promote volunteering opportunities, work experience, and internships on behalf of third sector and public organisations through Volunteering Wales website (DVSC)	In Progress	Green
8.6.2	Produce 10 case studies (5 from third sector and 5 from public sector) exploring benefit of volunteering to the volunteer and the organization (DVSC)	In Progress	Green
8.6.3	Map volunteering in Denbighshire County Council to develop policies and procedures supporting and rewarding volunteering (DCC)	In Progress	Yellow

Key	Action /Lead Partner	Overall Status	Performance
8.7.1	Provide meaningful work placements, with opportunities to gain new qualifications and support personal progression, for people with a learning disability and/or physical or sensory impairment (DCC)	In Progress	Yellow
8.7.2	Support the development of new markets and customers for work opportunities businesses across Denbighshire to stimulate business (DCC)	In Progress	Yellow
8.7.3	Continue to deliver and develop New Work Connections across the county to provide volunteering and employment opportunities (DCC)	In Progress	Green